



Struggling with Operational Change?

Our Rapid Diagnostics will help you get the benefits of change faster

Our Rapid Diagnostics will help you reap the benefits of change faster

Be the 30% who reduce costs, improve revenue and improve customer satisfaction.



Your organisation may need to deliver operational excellence, doing more with the same or less, redesign processes or change the way stakeholders or employees operate both in their individual behaviours and as teams. Before embarking on change, rapid and relevant diagnostics will prepare you for transformation.



The rapid diagnostics can help avoid unnecessary costs that can build up later in your programme, by getting your change plan aligned at the onset. Utilising extensive research and our wide experience in large-scale transformation can help you bypass pitfalls.

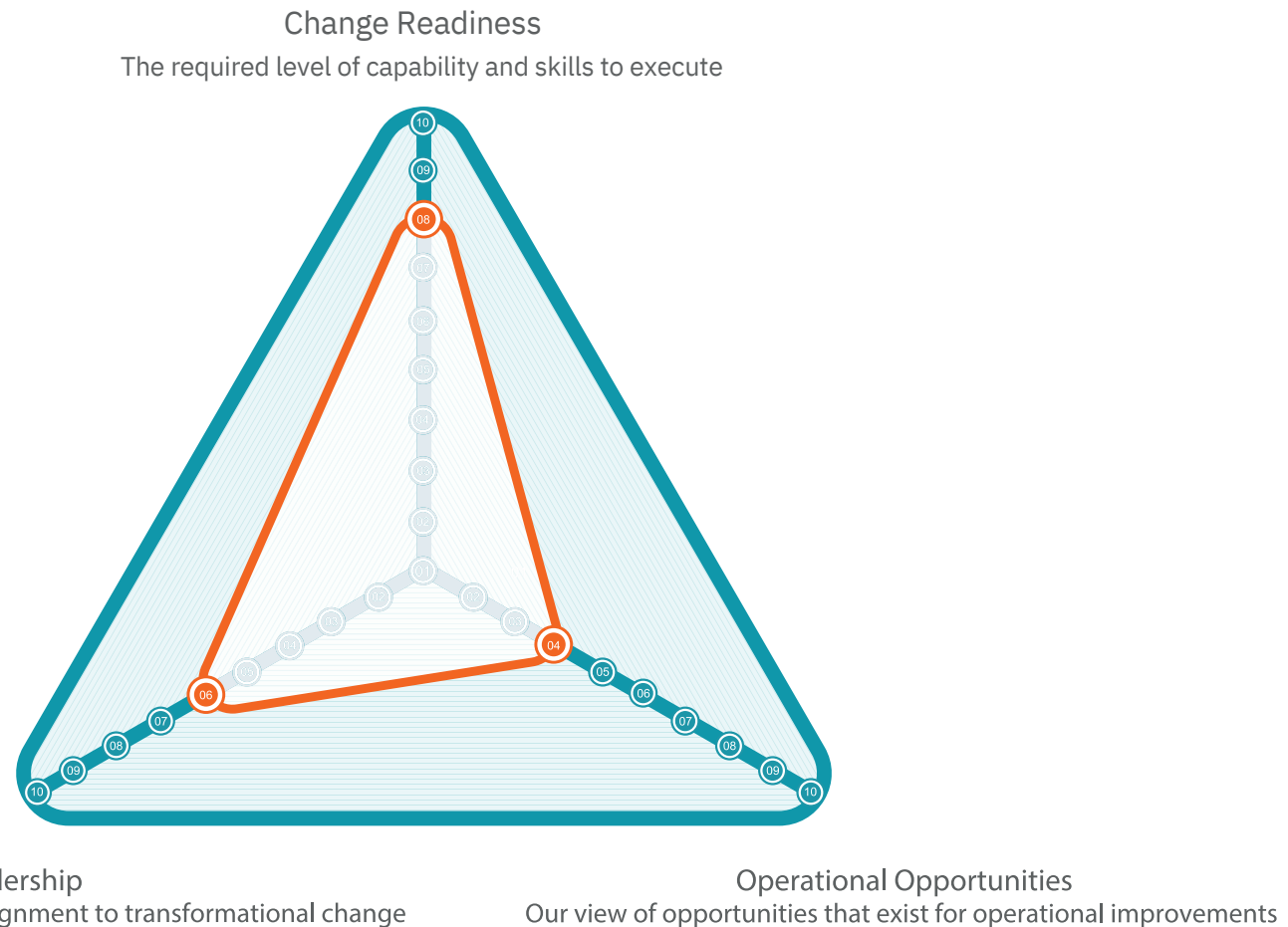


Our diagnostic service will help you identify the critical areas of focus and develop a strategic approach for your change initiatives. By combining data analysis, stakeholder consultations and our extensive experience, we provide you with valuable insights to prepare for change. Our practical perspective integrates analysis and actionable recommendations, offering you a comprehensive and clear pathway forward. With our support, you can confidently navigate the complexities of change management and achieve your goals.

>> Contact us today at bebetter@kinetik.uk.com. Get your transformational change on the right path.

Our operational assessment diagnostic will give you rapid insight

Our three areas of insight will give you a holistic view for your road ahead.



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The three steps in our Rapid Diagnostic



Questionnaire: We request your team(s) to complete our digital bespoke questionnaire(s):

Our questionnaires are tailored to align with your specific needs. They cover 5 themes: current state of operational processes, reasons for change, change capacity, change leadership and culture.



Interviews & Data: We carry out focus interviews with relevant stakeholders across all levels to understand your organisation's expectations against operational strategy. We understand your customers' (internal and external) experience of operational processes and analyse high-level operational process data.



Recommendations: We will produce a concise report that outlines the main opportunities for your organisation in the three dimensions of change capability, operational opportunities and change leadership. We will highlight key areas of focus for your change plan.

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Our approach is joined up

We provide highly experienced consultants with expertise in transformational change to carry out the assessment

Each of our consultants has at least 10 years of implementation experience in change management. They use well-honed skills in analysis, listening, playback and questioning.

We use research to assess your organisation for good practice

We use research from well-known organisations and reputable and relevant research sources to ensure that our assessment is based on a solid grounding. We will point to these sources of information in our diagnostic report.

We have expertise to help you create a roadmap for change

We want to use this diagnostic tool to help you implement change. We can collaborate with you in developing your roadmap for change that is joined up and fits the culture and leadership style of your organisation.

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Consultancy profile

Kinetik solutions is a UK-based company which was formed in 2007. We deliver business transformation, process excellence and change management in operational settings. We have delivered work to several large and global organisations around the world and have an international pedigree of experience including Australia, Brazil, China, Mauritius, Sri Lanka and Europe.

We are the catalyst for operational change. We take pride in working with clients for sustainable results above all else. Each member of our team has extensive experience in large-scale transformations in both private and public sectors. Most importantly, our team can blend and work within different cultures and leadership styles.

We craft our work based on 'on the ground realities' in combination with our experience and commitment towards perfection. We work in collaboration, at all levels of your organisation, making our work value for money. We believe that the best way of embedding change is to develop a clear vision of future state, deep engagement with your change team and shaping key projects. We believe in keeping you always in charge and depart as soon as your team can sustain itself.

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We have clear values when working with you



Our focus is on high quality and integrity combined with agility



We actively engage with all levels of staff to discover the right solutions that 'stick' around the opportunity for change



We will work with you as a joint client/consultant team transferring knowledge from day one



Our goal is sustainability - we prefer change to be driven by client staff and not by external consultants over the long term

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Our solution areas



Transformational Change and Operational Excellence

Creating the right change approach, implementation design and process excellence



Technology Leverage

Utilise technology that allows operational excellence, digital value or new insight



Creativity and Learning

Learn via digital, extend your thinking and collaborate

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We have delivered change globally and across sectors



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What they say about working with kinetik



"You have well and truly kicked off the beginning of our culture change. The vast majority of the feedback that I have received so far from the stakeholders, including General Managers for countries that have been completed, has been overwhelmingly positive."

– Divisional Vice President, ADP



"This was a critical project for EMI and required a significant shift in culture within the company. The skills you brought to the role contributed greatly to the success of the project. Facilitation skills are first-rate and they really reduced resistance in the workshops before, during, and after the project implementation."

– Programme Director, EMI Music



"Delivery was top-class. We have found in Kinetik, a partner whom we feel we can really work with going forward to help us with our Lean journey and add value to Nations Trust Bank."

– Chief Operating Office, Nations Trust Bank, Sri Lanka

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Benefits we have delivered



20% reduction in operational cost

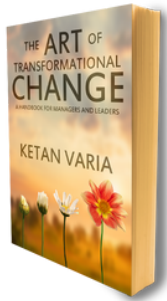


2 year return on investment in complex change



30% 'end to end time' reduction

Our book on change management.



70% of businesses fail to deliver transformational change successfully, repeating familiar mistakes over and over again. Dynamic and potent, this book focuses on a holistic approach to implementing, managing and adapting to change.

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Find out more about our values and ethos



kinetik.uk.com/about-us/

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