

kinetik solutions



# Kinetik Solutions - Background

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# We deliver complex process change for large organisations (Public and Private)

- Our consultants have worked with a variety of organisations to deliver complex change
  - Each of our consultants has over 10 years experience in change management having worked at all levels of an organisation. In addition all have worked for large blue chip organisations or a 'big 4' management consultancy
  - We use the most appropriate methods to suit client needs, and are not driven by a single methodology
- We are armed with the latest thinking in transformational change due to continual investment in learning
  - We are members of the Lean Enterprise Institute, Alliance of Deming Consultants and the Enterprise Thinking Group
  - We run regular events on Lean learning for our NHS sector clients



# We deliver complex process change for large organisations (Public and Private)

- We have a broad range of solution sets that help build sustainable change in organisations\*
  - Operational excellence using lean and systems thinking approach
  - Customer needs articulation to drive service improvement (using the kano approach)
  - High performance team/continuous improvement team coaching
  - Excellence in facilitation to build empathy, discover reality and drive decision making
  - Strategic use of information and data analytics
  - Change driven business systems implementation  
(e.g. Oracle, SAP, BaaN)



\* We have thought papers on each of the areas

# Our values and ways of working help with driving change

- We are driven by **high quality and integrity** in everything we do
- We actively **engage with all levels of staff** to find the right solutions that work for the environment
- We work in a joint client/consultant team **transferring knowledge from day one**
- We have a flexible, open and challenging **value driven approach** that creates trust and respect
- Our **focus is on sustainability** - we would prefer improvement to be driven by its staff and not on external consultants over the long term

**We work with clients in a way to create emerging futures**



# Kinetik solutions has wide experience in Process Improvement and Change Management



*“approach achieved an intensive, evidence-based focus on a key policy and operational priority, integrating multi-disciplinary and multi-organisational perspectives. The preparation and professionalism...added real value,”*

*Head of Informatics, NHS Acute Trust*

*“An excellent approach in developing ideas and principles which was frequently used to talk both operational teams and senior managers through a number of concepts and design iterations. Some of these were so successful that they have now been adopted across the project”*

*Head of Operations, Census Division, Office of National Statistics*